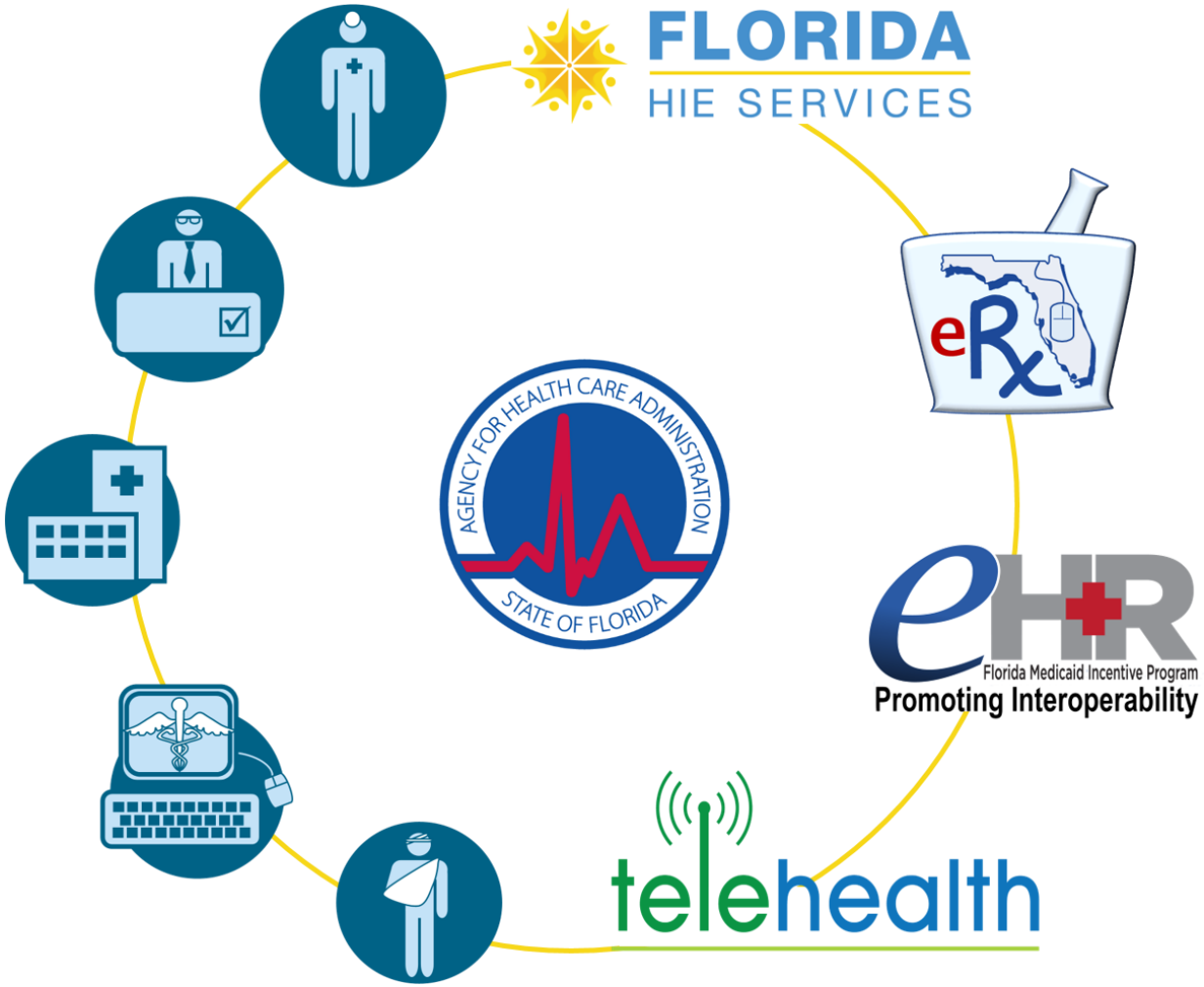
FLORIDA HIE SERVICES

Pamela King, Health IT Outreach Coordinator
Agency for Health Care Administration

Aaron Parsons, Manager
Audacious Inquiry


FLORIDA
HIE SERVICES
AGENCY FOR HEALTH CARE ADMINISTRATION
STATE OF FLORIDA
eRx
eHR
Florida Medicaid Incentive Program
Promoting Interoperability
telehealth

FLORIDA

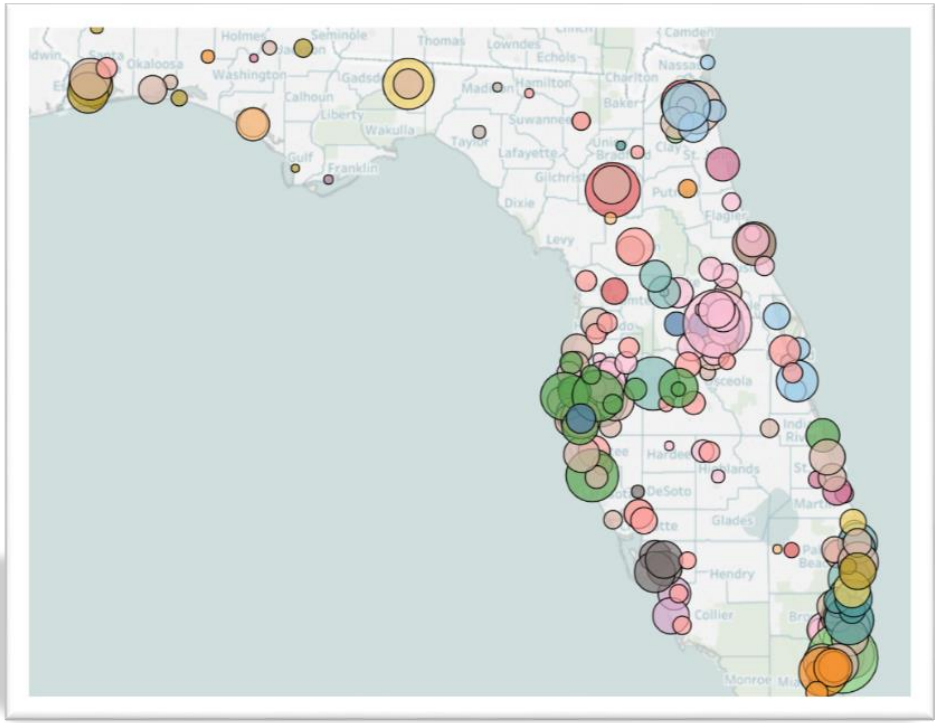
HIE SERVICES

Encounter Notification Service (ENS)

- **ENS provides real-time notice of health care encounters**
  - Hospitals, SNFs, and others send real-time admit and discharge data to ENS
  - ACOs, hospitals, physician practices, and other subscribers provide a list of their patients/members on whom they would like to be notified when an encounter occurs
  - ENS compares these two sources of data, and when a match occurs, an alert is sent out to the appropriate subscriber
  - Subscriber preferences determine how, when, and where alerts are delivered.

Data Sources

- **Data Sources –**
  - Over 300 facilities send data
    - 97% of acute care hospital beds
    - Over 86% of rehab hospital beds
    - Over 140 skilled nursing facilities
  - See list online at www.florida-hie.net
- **Actively working to onboard SNFs as Data Sources to ENS**



Data Subscribers

- **ENS Data Subscribers in Florida**
  - 12 health systems in Central and South Florida (80 hospitals)
  - 25 Accountable Care Organizations (ACOs)
  - 70 provider organizations
  - 15 health plans
  - Florida Department of Health
- **Florida Coverage**
  - 10M total subscribed-to lives in Florida
  - 1M notifications delivered/month

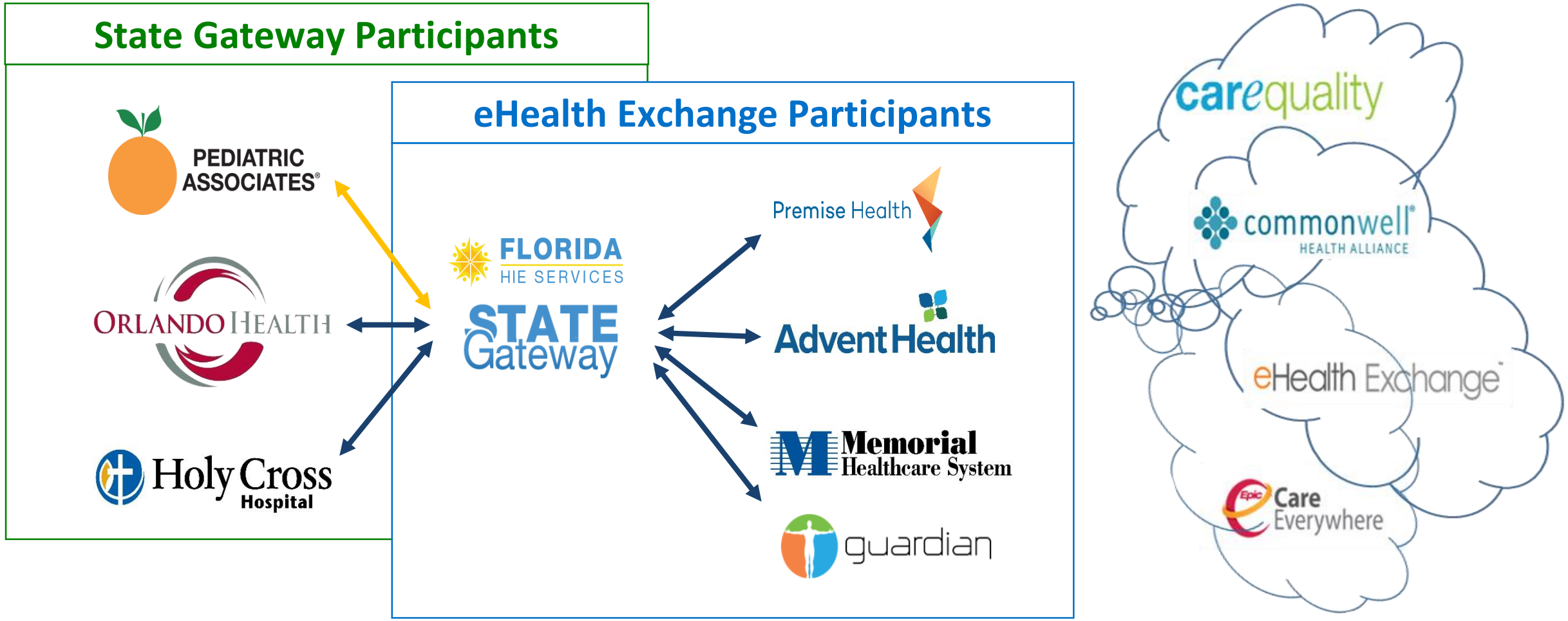
ENS Encounter Notification Service®

Florida QUERY Exchange

- Built on the nationwide eHealth Exchange
  - Allows providers to query for patient clinical records
  - Federated network with no centralized data repository
  - Common data standards, legal agreement, and governance
- Health Information Exchange MU Requirements
  - Electronically exchanging summary of care records
  - Incorporating electronic summary of care records into an EHR
  - Performing clinical reconciliation using received summary of care records

Powered by eHealth Exchange™

Florida Query Exchange



Emergency Preparation

Deployment of ENS Emergency Census

The Emergency Census leverages the existing Florida HIE's ENS platform to provide a temporary, statewide, searchable census for use during declared emergencies.

Authorized Emergency Personnel can find individuals who have been treated at a facility during the emergency.

ENS Emergency Census Value Proposition for Future Capabilities

- Special Needs shelters will be able to register residents into the ENS.
- Authorized Emergency Personnel could find individuals who have been registered at Special Needs Shelters during a declared emergency
- In addition to routine encounter notifications, Health plans, ACOs, and other ENS subscribers would automatically be notified of a patient's presence at a Special Needs Shelter, which could facilitate more effective care coordination and resource allocation during an emergency
- Evacuations to and from special needs shelters could be tracked

Transforming Health Care Through Technology

Meredith Marsh
Quality Improvement Officer
Health Choice Network

Aaron Parsons
Manager
Audacious Inquiry

Ganesh Persad, Manager
Clinical Systems & Interoperability
Memorial Healthcare Systems

Contacts & Resources

Electronic Health Records
Florida Medicaid Incentive Program

www.ahca.myflorida.com/medicaid/ehr

MedicaidHIT@AHCA.MyFlorida.com

FLORIDA
HIE SERVICES

www.Florida-HIE.net

FLHII@ahca.myflorida.com

telehealth
ADVISORY COUNCIL

http://www.ahca.myflorida.com/SCHS/telehealth/

www.fhin.net

FloridaHealthFinder.gov
Connecting Florida with Health Care Information

http://www.floridahealthfinder.gov/index.html

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