



Agency for Health Care Administration: Real World Health IT Initiatives

Pamela King
Health IT Outreach Coordinator
October 2, 2018





FLORIDA

HIE SERVICES



telehealth







EMERGENCY



Query Exchange

- Built on the nationwide eHealth Exchange platform
 - Allows providers to query for patient clinical records
 - Federated network with no centralized data repository
 - Common data standards, legal agreement, and governance
- Health Information Exchange MU Requirements
 - Electronically exchanging summary of care records
 - Incorporating electronic summary of care records into an EHR
 - Performing clinical reconciliation using received summary of care records

Powered by

eHealth Exchange™







Secure Messaging

- Basic, secure, HIPAA-compliant exchange
 - Push model of exchange
 - Uses industry-developed Direct standards
 - Strict identity verification standards for users
 - Supports transport of documents of any format
- DirectTrust accreditation means that users can exchange with a trusted nationwide network of over 1.3 million users
- Florida HIE Services Direct Messaging is an inexpensive web-based alternative for Florida providers

Powered by









Encounter Notification Service (ENS)

- Offers timely notice of patient hospital encounters to health care providers and health plans.
 - Over 215 hospitals covering 95% of all acute care hospital beds in Florida share data
 - 8 million lives covered
 - 800 thousand alerts delivered/month
 - Improves care coordination and transitions of care
 - Reduces hospital admissions and readmissions
 - Supports value-based payment models

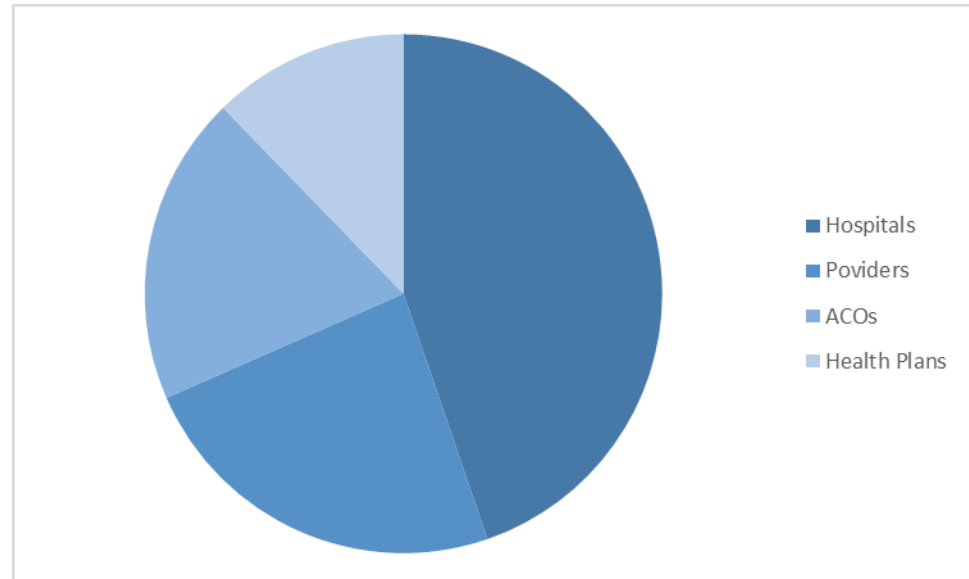
Powered by



AUDACIOUS INQUIRY

ENS Subscribers

- Over 100 subscribing organizations
 - 22 accountable care organizations
 - 14 health plans
 - 27 ambulatory providers
 - Over 50 hospitals



Impact & ROI

- Increase Post-Discharge Follow-Up Care
 - One subscriber had over 73,000 Transitional Care Management (TCM) eligible discharges during a study period.
 - The subscriber was able to leverage ENS to get 69% (50,322) of those patients in for a follow-up visit within the TCM-required 1-2 week timeframe.
- Reduce Avoidable Readmissions
 - One subscriber saw a 40% reduction in re-admissions per quarter during their first year of subscribing to ENS.
- Save Money
 - One subscriber with a small panel (~10K patients) attributed a total annual savings of \$284,000 to their ENS subscription via avoided readmissions.
 - Another subscriber saw their average 90-day total spend post discharge decrease by \$1,882 per instance when using ENS to capture TCM









telehealth

Telehealth for...

Urgent Care



Specialist Follow-up



Psychiatry



Retail



Pediatrics



SNF's



Home Health



Chronic Care



Psychology



Nutrition



School Health



Oncology



Headache



Workplace Service



Dermatology





Current and pending laws, Federal and all states



Regional telehealth education and technical assistance services

Advisory Council's Report is available on-line at: AHCA.myflorida.com/telehealth



#gotPI
Promoting
Interoperability



Promoting Interoperability

Modified Stage 2

- Protect Patient Health Information
- Clinical Decision Support
- Computerized Order Entry (CPOE)
- E-Prescribing
- Health Information Exchange
- Patient Specific Education
- Medication Reconciliation
- Patient Electronic Access
- Secure Messaging
- Public Health Reporting

Stage 3

- Protect Patient Health Information
- E-Prescribing
- Clinical Decision Support
- Computerized Provider Order Entry (CPOE)
- Patient Electronic Access
- Coordination of Care
- Health Information Exchange
- Public Health Reporting

Challenging Measures

Health Information
Exchange

Patient Electronic
Access

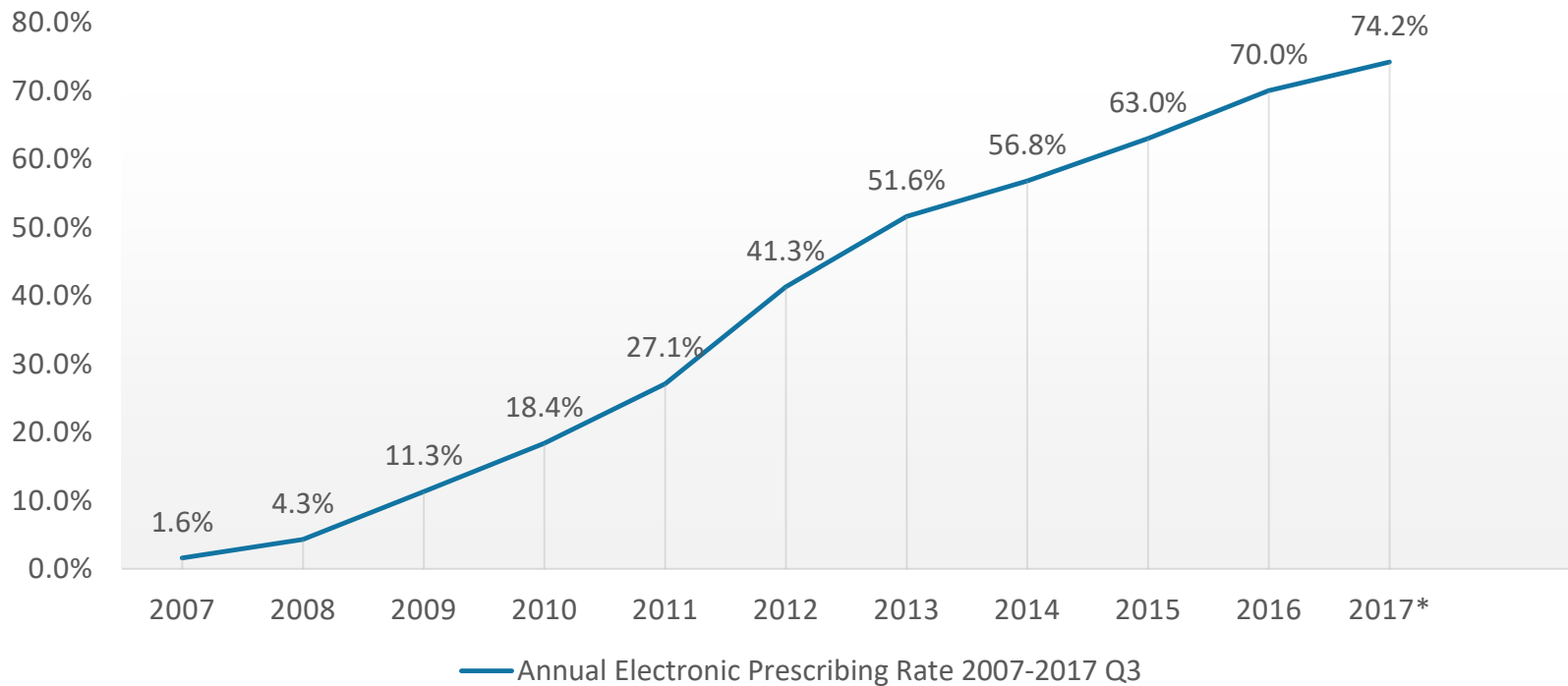
Secure Messaging



e-Prescribing



Annual Electronic Prescribing Rate 2007 - 2017



Enablement Status of EPCS for Florida

Prescribers

Prescribers must utilize EHR software that is EPCS certified and audit approved to enable e-prescribing of controlled substance

As of September 2016, approximately 3.2% of active e-prescribers in Florida have been enabled to prescribe controlled substances

As of September 2017, approximately 7.4% of active e-prescribers in Florida have been enabled to prescribe controlled substances

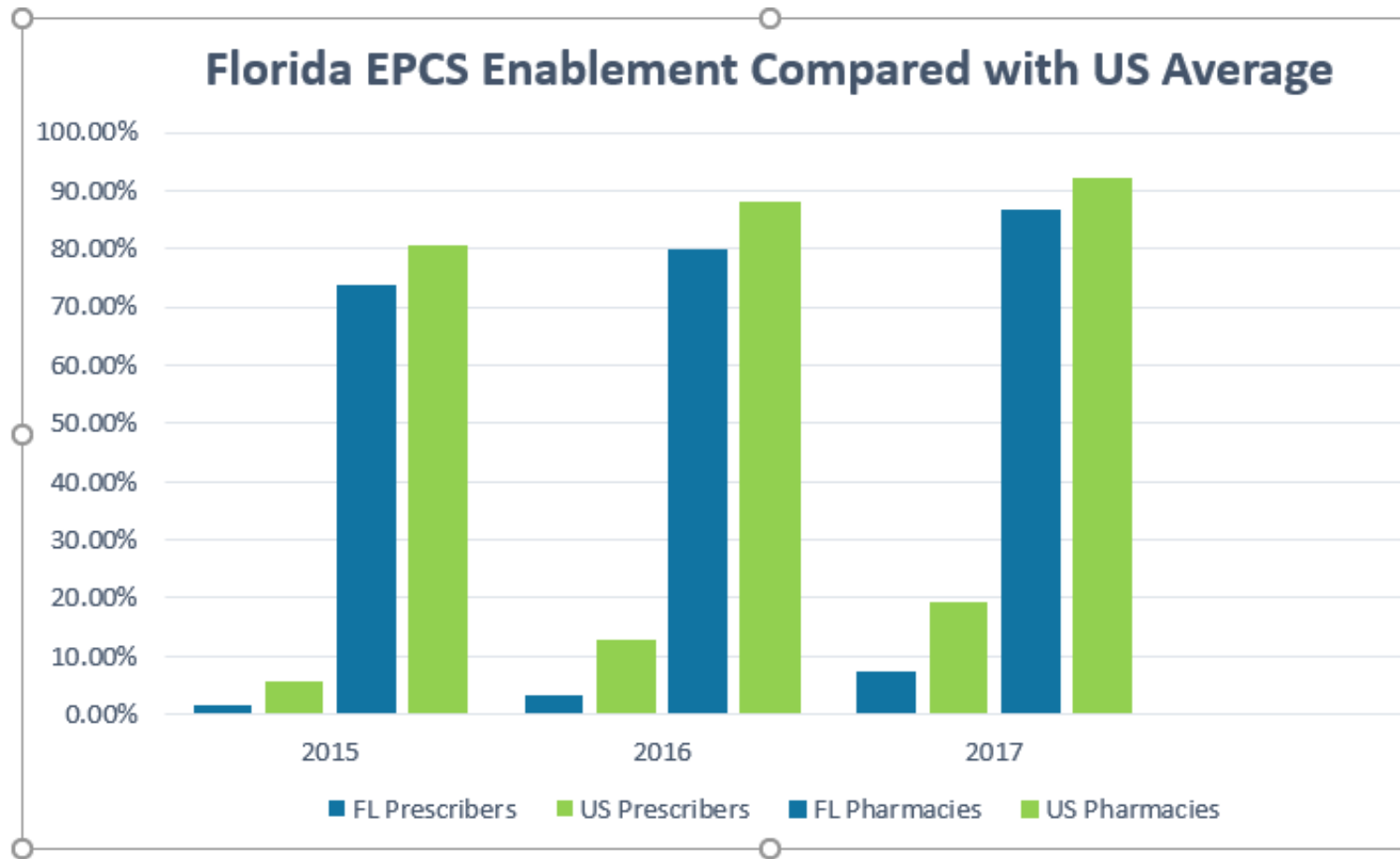
Pharmacies

Pharmacies must be ready to receive EPCS transactions from prescribers with approved software

As of September 2016, 79.9% of pharmacies in Florida are enabled to receive e-prescribed controlled substances

As of September 2017, 86.5% of pharmacies in Florida are enabled to receive e-prescribed controlled substances

Enablement Status of ePrescribing of Controlled Substances



Contacts and Resources



www.ahca.myflorida.com/medicaid/ehr

MedicaidHIT@AHCA.MyFlorida.com



<http://www.ahca.myflorida.com/SCHS/telehealth/>

FloridaHealthFinder.gov

Connecting Florida with Health Care Information

<http://www.floridahealthfinder.gov/index.html>



www.fhin.net



www.Florida-HIE.net

FLHII@ahca.myflorida.com

Connect with us through Social Media:



<https://www.facebook.com/AHCAFlorida>



@AHCA_FL